

UNATTENDED CHILDREN POLICY

“NOT EVEN FOR A MINUTE”

Playsafe
Drinksafe

R20
VENUE
HOST RESPONSIBILITY
LIMITS APPLY

IT IS
**NEW ZEALAND
LAW THAT
ALL CHILDREN
UNDER THE AGE
OF 14 MUST BE
SUPERVISED
BY AN ADULT
AT ALL TIMES,
ANYWHERE, EVEN
AT HOME.**

Christchurch Casino has a zero tolerance policy for children left unattended on any part of its property and its surrounding environment; all incidents of this nature are regarded as serious.

Christchurch Casino requires all employees to immediately report any unattended child found on or near our premises. Security & Customer Care staff will patrol the Casino carparks and the surrounding area to detect any unattended children.



Christchurch Casino
Host Responsibility Executive

P: 021 556 827

**E: HostResponsibility@
christchurchcasino.co.nz**

GAMBLING SUPPORT SERVICES

Gambling Helpline
P: 0800 654 655 (24 hours)

Salvation Army Oasis Centre
126 Bealey Avenue, Christchurch Central
P: 03 365 9659

PGF Services
The Loft, Level 1 Eastgate Shopping Centre
P: 03 379 2824

Asian Family Services
P: 0800 862 342

IT IS COMPANY POLICY TO:

- Have a Security & Customer Care staff member remain with the child
- Use our best endeavours to locate the parents, guardians or caregivers and ensure they return to the child immediately
- Notify the Police, who may choose to arrest the parents, guardians or caregivers and notify child services
- If the parents, guardians or caregivers are found to have been gambling, Security, Host Responsibility or other senior managers will Exclude the customer in every case where there is an absence of a reasonable explanation for the child being left unattended
- In all instances of unattended children the Host Responsibility Executive will be notified to follow up on potential problem gambling issues

WWW.CHRISTCHURCHCASINO.CO.NZ

30 VICTORIA ST
DRESS CODE APPLIES

Christchurch
Casino. 