

YOUR GUIDE TO

USING OUR GAMING MACHINE LIMITS SYSTEM

Christchurch Casino.



WE WISH ALL CUSTOMERS TO GAMBLE RESPONSIBLY AND OUR PRE-COMMITMENT FACILITY CAN ASSIST.

P Pre-Commitment allows any Players Club member to set a limit on the money and/or time spent playing Gaming Machines. All our Gaming Machines have the Pre-Commitment facility. Limits can be set by day, week or month.

HOW CAN I SET MY LIMITS?

To use this facility you must be a Players Club member.

To join, simply visit our Players Club desk on the main gaming floor. Photo ID is required. Membership is free.

To set up your Pre-Commitment limit(s), use any of our Gaming Machines. Please ask our Customer Services or Gaming staff to assist you if required.

HOW TO SET YOUR LIMITS



- 1 INSERT your Players Club card into any gaming machine.
 - 2 Touch the **P** Pre-Commitment icon on the screen.
 - 3 Enter your 4-digit PIN and select ENTER.
 - 4 The SET LIMITS window will appear.
 - 5 Choose to set your playing limit by DAY, WEEK and/or MONTH by touching the applicable tabs.
 - 6 TO ENTER A VALUE, touch the appropriate field and enter a dollar value and/or length of time on the keypad.
 - 7 Enter a dollar value and/or length of time as applicable.
Touch enter.
 - 8 Check the values on the screen are correct before pressing OK. Once set, your limits can only be changed at Players Club.
 - 9 A confirmation screen will appear and Set Limits will change to Pre-Commitment Enrolled Successfully.
 - 10 Touch OK.
- YOUR LIMITS HAVE BEEN SUCCESSFULLY SET**

GAMBLING HELPLINE (24 HRS)
0800 654 655



WWW.CHRISTCHURCHCASINO.CO.NZ

30 VICTORIA ST | P O3 365 9999
DRESS CODE APPLIES

HOW DO I KNOW WHEN I HAVE REACHED MY SET LIMITS?

Once you have set your limits, a message will appear at the bottom of the Gaming Machine letting you know when you are approaching your set limits and again when your set limits have been reached.

CAN I CHANGE MY SET LIMITS?

Once your limits have been set, you can only change your set limits at the Players Club.

Any increased limits will take effect 24 hours after the time of the change.

Decrease of limits take effect immediately.

WHAT HAPPENS ONCE I REACH MY SET LIMITS?

Once your set limit(s) have been reached, you will no longer earn Bonus Points or automatic entries into Players Club promotions until your limits are restored.

A manager may speak with you about your play and limits if you continue to play beyond your set limit. Limits are restored as follows:

- **FOR DAILY PLAYING LIMITS**
24 hours after your daily limit is reached
- **FOR WEEKLY PLAYING LIMITS**
At the start of the following week
- **FOR MONTHLY LIMITS**
At the start of the following month

WARNINGS



A message will appear on screen when you are **APPROACHING YOUR SET LIMITS.**



Your **P** icon on screen will **CHANGE TO RED** when you have **REACHED YOUR SET LIMITS.**

RESPONSIBLE PLAY IS ENJOYABLE PLAY

Gaming Machines should not be considered a way to earn money or win back any losses. They are intended only to provide customers with exciting entertainment experiences.

There is absolutely nothing you can do to increase or decrease your odds of winning or losing while playing Gaming Machines.

[www.christchurchcasino.co.nz/
host-responsibility](http://www.christchurchcasino.co.nz/host-responsibility)

Play safe
Drink safe



HOST RESPONSIBILITY
LIMITS APPLY