

YOUR GUIDE TO

UNDERSTANDING GAMING MACHINES



WWW.CHRISTCHURCHCASINO.CO.NZ
30 VICTORIA ST | P 03 365 9999
DRESS CODE APPLIES

PRE-COMMITMENT

Our gaming machines allow players to set time or money spent limits by day, week, or month. Please ask at the Players Club desk for assistance.

ENSURING COMPLIANCE

All of our gaming machines are approved by The Department of Internal Affairs, who test the machines and ensure games are fair and reliable. We regularly service and check all gaming machines to ensure they operate as expected.

FOR HELP

Christchurch Casino has a Host Responsibility team dedicated to supporting those experiencing difficulties with gambling.

For information and assistance, call or email them on:

P: (03) 371 2421

E: HostResponsibility@christchurchcasino.co.nz

You can also call the Gambling Helpline on: **0800 654 655**

HOW GAMING MACHINES WORK

Gaming machines are each controlled by a computer and use an electronic random number generator to decide where the reels will stop with each spin.

Each number in the random combination corresponds to the different symbols on the reels.

When the player presses a button to spin the reels, the computer uses the number randomly generated at that moment to decide which symbols the reels will display when they stop.

On most machines, the chance of obtaining the top combination of symbols may be as low as 1 in many million.

JACKPOTS

Gaming machines may be linked together in a way which allows a group of machines to offer a particular large prize called a 'jackpot'. Each gaming machine in a jackpot group contributes to that jackpot prize which is won at random by a machine in play. A jackpot must be won between certain values, which are displayed to players. Progressive jackpot prizes are often higher amounts than any single machine could pay on its own.



! BUTTON AND PLAYER INFORMATION DISPLAY

All gaming machines in NZ provide the player with information on game rules, the theoretical return to the player (RTP) and the amount of time and money an individual player's session has involved. Clocks are also on all gaming machine screens.

AFTER A WIN MACHINES DO NOT STOP PAYING OUT OR LIMIT THE PLAYER'S WINS

The chances of a winning spin, free-games feature, or a jackpot on the next spin are the same as they were before the win.

The gaming machine has no memory of what has previously been won or lost, every spin is independent and random.

A MACHINE THAT HAS NOT PAID OUT FOR A PERIOD OF TIME IS NOT MORE LIKELY TO PAY OUT OR NOT PAY OUT

Gaming machines operate randomly at all times, regardless of how much has been paid out previously. A machine which has not paid out for a period of time does not provide a greater chance of a win during a future play session. There is no way to predict when a win will occur.



BETTING HIGHER OR LOWER AMOUNTS MAKES NO DIFFERENCE TO THE OUTCOME OF THE GAME

The amount of money spent or the size of the bet does not affect the outcome of the spin. The amount bet only affects how much is won or lost with each spin.

CASINOS CANNOT INCREASE OR DECREASE THE CHANCES OF A PLAYER WINNING

All gaming machines in NZ are controlled by computers and software which is approved by The Department of Internal Affairs. All of our gaming machines must have a minimum RTP of 87% and most machines at Christchurch Casino operate at 92% or above. The RTP rate on any machine is available on the information screen.

ANY PERSON WHO PLAYS A MACHINE WILL NOT HAVE COMBINATIONS OF SYMBOLS WHICH THE PREVIOUS PLAYER WAS CERTAIN TO HAVE

The random number generator continuously cycles through thousands of different number combinations every second, even when the machine is not being played. It is extremely unlikely that different players would have pressed to 'spin' at exactly the same time, to result in an identical combination of symbols.

USING A PLAYERS CLUB CARD WILL NOT INCREASE OR DECREASE THE CHANCE OF WINNING

The Players Club card system is not linked to the computer which generates the random numbers used to determine which symbols the reels will stop at. Playing with or without a Players Club card, or inserting and removing it during a session of play will not affect the outcome of the game in any way.

PLAYERS CLUB CARD

Christchurch Casino recommends customers use Players Club cards while gaming to obtain membership rewards through Bonus Points.

Using a Players Club card also means Christchurch Casino can provide customers with information about their visits and spending upon request or if the Casino has concerns about their spending.



PLAYERS CLUB